



# Installation Guide

# Contents

- 1. Prerequisites**
- 2. Installation Guidelines**
- 3. Installation Steps**
  - i. iOS
  - ii. Android
  - iii. Google Pixel
- 4. Activation Guidelines**
- 5. Activation Steps**
  - i. iOS
  - ii. Android
  - iii. Google Pixel



## Prerequisites

Let's make sure your **TrvlPass eSIM** setup is smooth and stress-free!



### Connect to a stable Wi-Fi network

Install your eSIM while you're at home or somewhere with **strong & stable network connection** to avoid interruptions.



### eSIM compatible device

Ensure to have your eSIM compatible device handy.

**You are all set to go!**



## Installation Guidelines

### Installation is not the same as Activation

We recommend to **install** the eSIM **before your trip** and keep it disabled until you're ready to use it.

Your plan **activates** and validity period begins the moment you first connect to a supported local network at your destination.

#### Example:

If you purchase a 7-day plan today and install the eSIM now, the 7-day validity will **only** start when you land and connect abroad, and will expire seven days later.

You have **60 days from the date of purchase** to **activate** the eSIM.

# Installation Steps



## iOS Guide

Use **any one** of the below methods to install your eSIM.

If you're using **iOS 17.4 or later**, you can use the installation link to add the eSIM to your device (Method 2).

### Method 1: Install via 'Click-to-Install' link

1. Once you have successfully purchased your eSIM on the mobile website, you will be provided a QR Code with a "Click-to-Install" icon.
2. Click on the link. (If accessing the QR Code via desktop website, then follow Method 1)
3. This will redirect you to your iPhone's settings menu.
4. You will be asked to "Activate New eSIM" → Kindly click on "Allow". This will help Apple share your device EID with the Network Service Provider.
5. Once you click on "Allow" your new eSIM will be installed on the device.
6. Label the plan as "TrvlPass" for easy recognition.

OR

7. Open the installation email from TrvlPass.
8. Tap the 'Click to Install' link (works only on the device you're installing on)
9. If you don't see the options & are using Safari browser:
  - i. Hard-press the QR code
  - ii. Tap "Add eSIM" from the pop-up menu
10. Follow the On-Screen prompts. Your device will download and install the eSIM profile automatically
11. Label the plan as "TrvlPass" for easy recognition

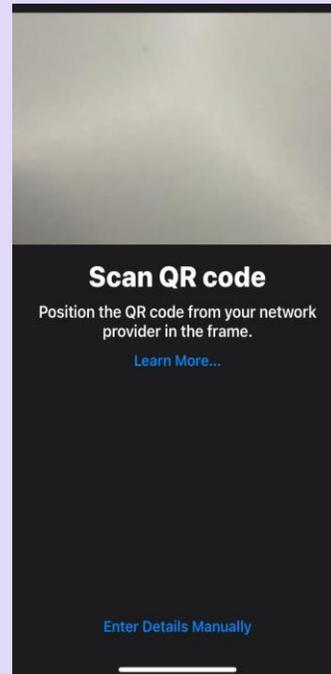
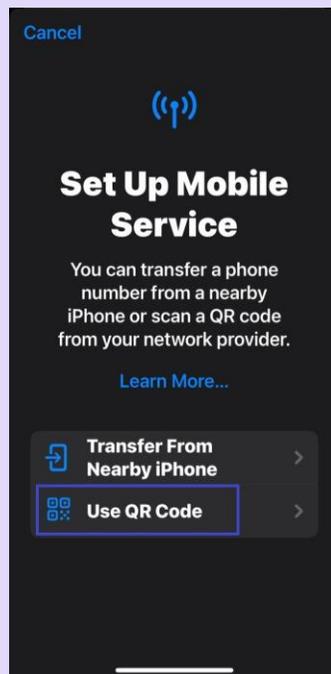
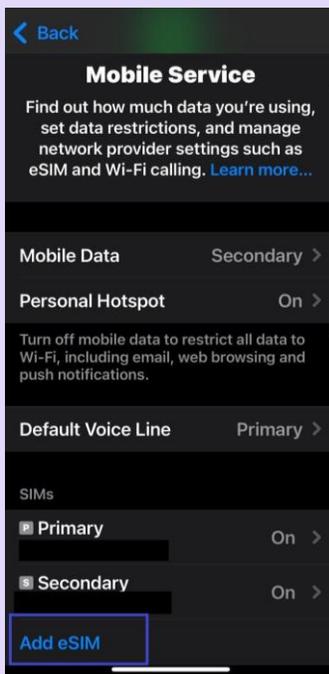
**Installation complete:** Your eSIM is now installed but **not yet active**.

# Installation Steps (Cont.)

## Method 2: Install via QR Code

Before proceeding, please keep the QR code sent to your registered email address or TrvlPass website ready.

1. Go to settings -> Mobile Data (or Cellular) -> Add eSIM
2. Tap "Use QR Code"
3. Scan the QR code sent to your registered email address



4. Follow the On-Screen prompts. Your device will download and install the eSIM profile automatically
5. Label the plan as "TrvlPass" for easy recognition

**Installation complete:** Your eSIM is now installed but **not yet active**.

## Method 3: Install via TrvlPass account

1. Go to TrvlPass website & login using your credentials
2. Tap "My eSIMs & Top Up"
3. Select the eSIM you want to install
4. Follow **Method 1 or 2** based on the iOS version

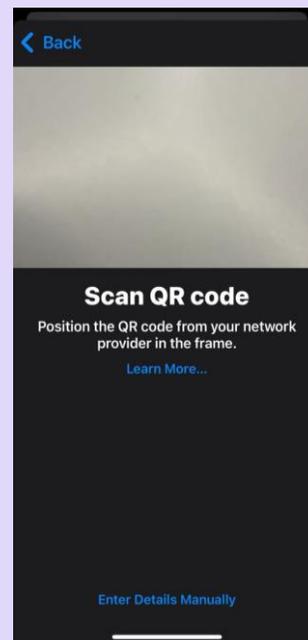
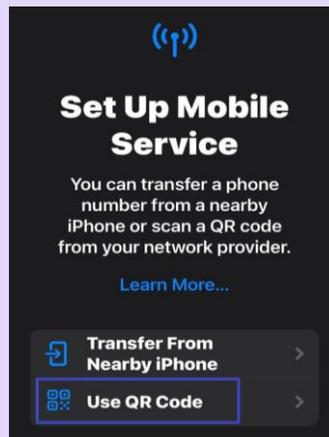
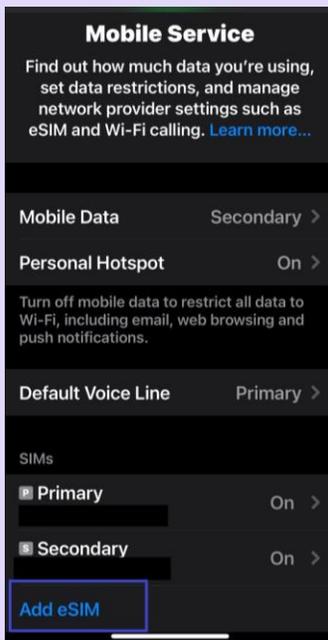
**Installation complete:** Your eSIM is now installed but **not yet active**.

# Installation Steps (Cont.)

## Method 4: Install via Manual Setup

If none of the above methods work:

1. Go to settings -> Mobile Data (or Cellular) -> Add eSIM
2. Tap "Use QR Code"
3. Select Enter Details Manually
4. Enter the SM-DP+ Address and Activation Code sent to your registered email address
5. Follow the on-screen prompts. Your device will download and install the eSIM profile automatically
6. Label the plan as "TrvlPass" for easy recognition



**Installation complete:** Your eSIM is now installed but **not yet active**.

# Installation Steps (Cont.)

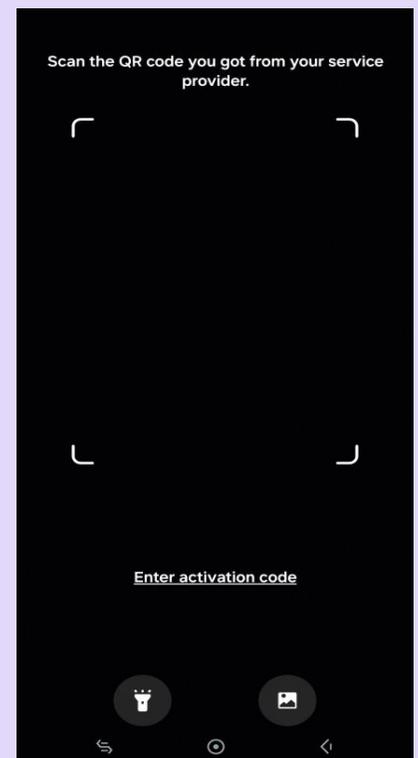
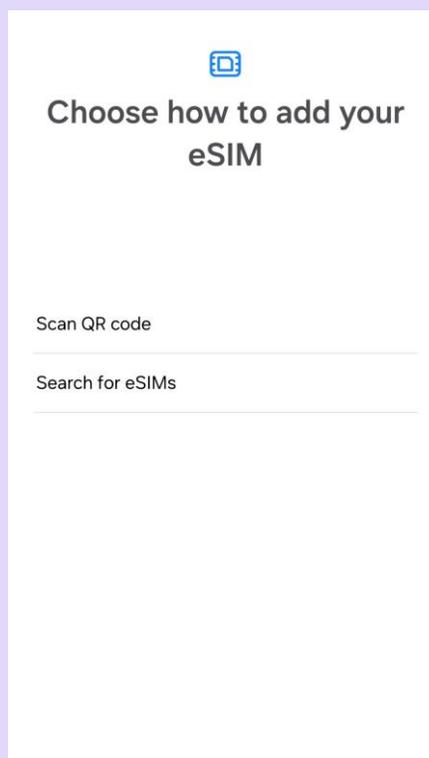
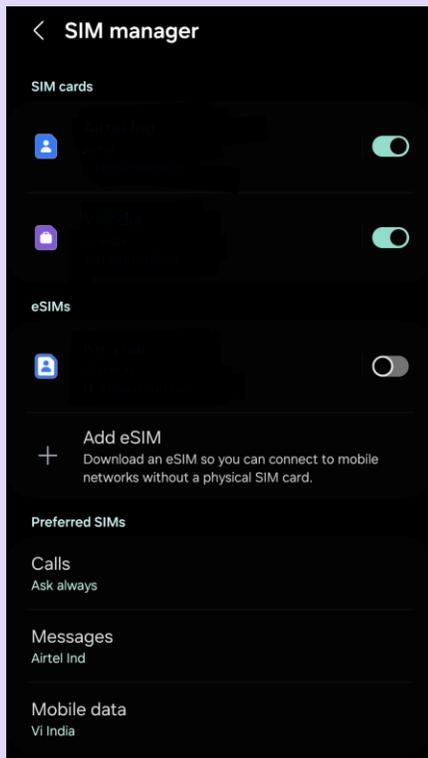


## Android Guide

### Method 1: Install via QR Code

1. Once you have purchased your eSIM, you will be provided a QR Code.
2. Kindly take a screenshot of the QR Code. (if accessing via desktop website, then skip this step and proceed to the next)
3. Open Settings
4. Go to Network & Internet (or Connections) -> SIM Manager or Mobile Network
5. Tap 'Add eSIM' or 'Download SIM'
6. Choose Scan QR Code via camera or select from "Gallery"
7. At the bottom right, you will be shown an icon for "Gallery". Kindly click on that and select the screenshot shot image saved in the previous step.
8. Scan the QR code sent to your registered email address (if accessing via desktop website)
9. Follow the On-Screen prompts. Your device will download and install the eSIM profile automatically
10. Label the plan as "TrvlPass" for easy recognition

**Installation complete:** Your eSIM is now installed but **not yet active**.



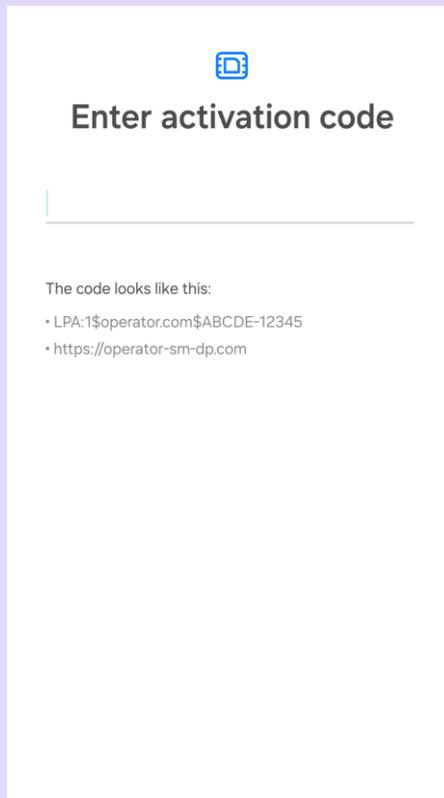
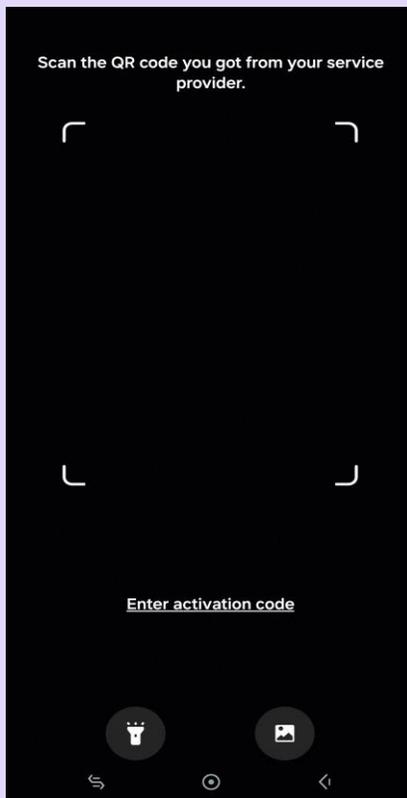
# Installation Steps (Cont.)

## Method 2: Install via Manual Setup

If scanning from image is not supported on your phone:

1. Open Settings
2. Go to Network & Internet (or Connections) -> SIMs or Mobile Network
3. Tap 'Add eSIM'
4. Enter Details Manually
5. Enter Activation Code sent to your registered email address
6. Follow the On-Screen prompts. Your device will download and install the eSIM profile automatically.
7. Label the plan as "TrvlPass" for easy recognition

**Installation complete:** Your eSIM is now installed but **not yet active**.



# Installation Steps (Cont.)

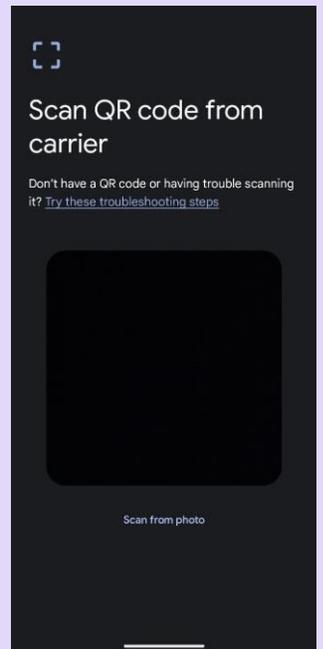
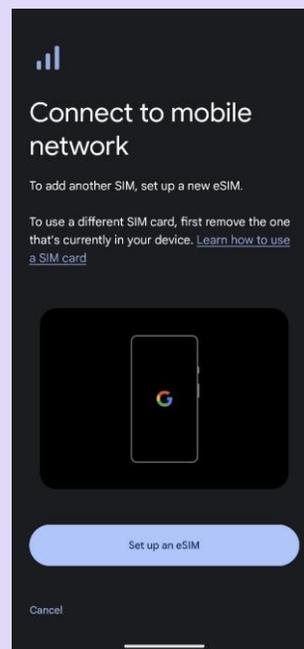
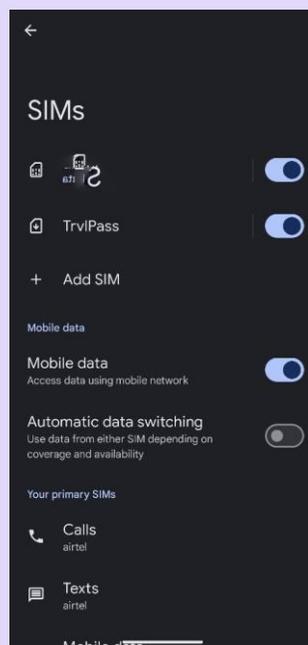
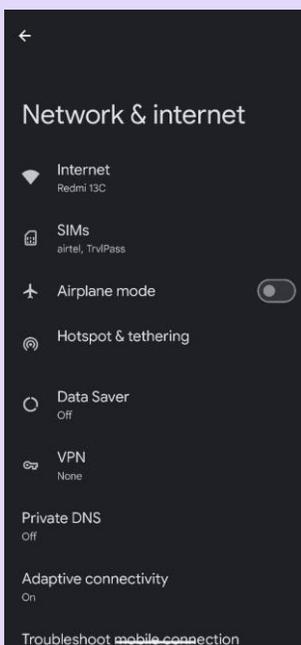


## Google Pixel Guide

### Method 1: Install via QR Code

1. Open Settings
2. Go to Network & Internet -> SIMs
3. Tap Add eSIM: Set up an eSIM
4. Use QR code: Choose "Use a different network" (if prompted), then tap Next
5. Select Scan QR Code (You may be asked to allow camera access)
6. Scan QR Code from carrier either via camera or from photos
7. Follow the On-Screen prompts. Your device will download and install the eSIM profile automatically.
8. Label the plan as "TrvlPass" for easy recognition

**Installation complete:** Your eSIM is now installed but **not yet active**.

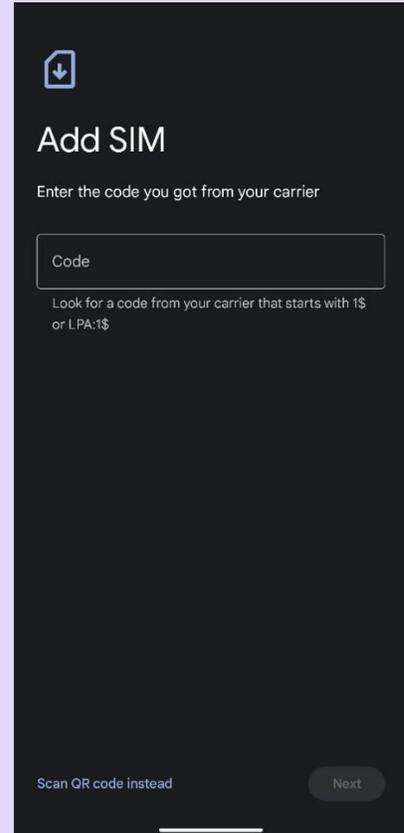
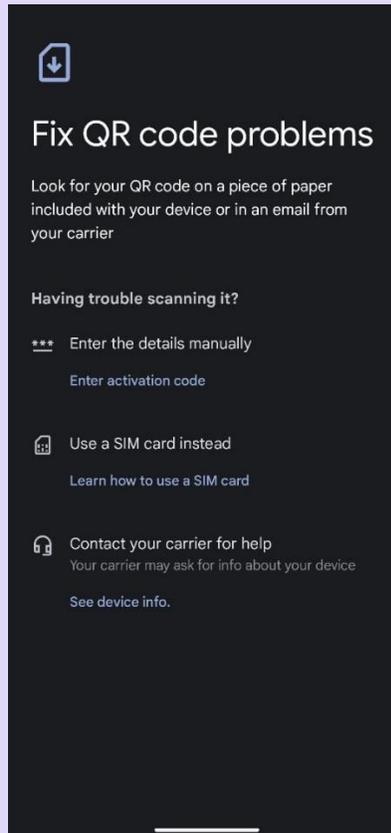
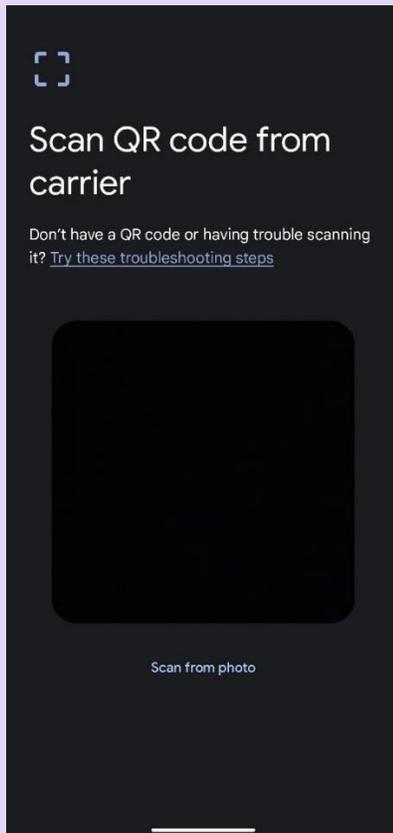


# Installation Steps (Cont.)

## Method 2: Install via Manual Setup

1. Open Settings
2. Go to Network & Internet -> SIMs
3. Tap Add eSIM: Set up an eSIM
4. Click on "Try these troubleshooting steps"
5. Under "Enter the details manually" select "Enter the Activation Code"
6. Follow the On-Screen prompts. Your device will download and install the eSIM profile automatically
7. Label the plan as "TrvlPass" for easy recognition

**Installation complete:** Your eSIM is now installed but **not yet active**.



# Activation Guidelines



- **Disable Roaming on your Primary SIM**

Before departure, turn off international roaming for your primary SIM (or switch your regular SIM to airplane mode) to prevent accidental charges

- **Use TrvIPass eSIM Exclusively for Data**

Rely solely on your TrvIPass eSIM for internet access abroad to avoid any fees from your home carrier

# Activation Steps



## iOS Guide

### After arrival at your destination:

1. Open Settings
2. Go to "Cellular/Mobile Data", then select the recently downloaded TrvlPass eSIM on your device.
3. Enable the "Turn on This Line" toggle for your TrvlPass eSIM
4. Enable the "Data Roaming" toggle for your TrvlPass eSIM

## You're ready to connect!

Once you're in your eSIM's coverage area, you'll be able to connect to a supported network.



## Android Guide

### After arrival at your destination:

1. Open Settings
2. Go to 'Connections' -> 'SIM card manager' or 'Network & Internet' -> SIMs
3. Turn on your eSIM by enabling the toggle for 'Use this SIM'
4. Select your TrvlPass eSIM for mobile data
5. Find and toggle Data Roaming to ON

## You're ready to connect!

Once you're in your eSIM's coverage area, you'll be able to connect to a supported network.

## Activation Steps (Cont.)



# Google Pixel Guide

### After arrival at your destination:

1. Open Settings
2. Go to 'SIMs'
3. Select TrvlPass eSIM
4. Enable the 'Use SIM' toggle, then tap 'Yes'
5. Enable the "Mobile data" toggle
6. Enable the "Roaming" toggle, then tap "OK"

## You're ready to connect!

Once you're in your eSIM's coverage area, you'll be able to connect to a supported network.

## Questions? We've got answers!

Explore FAQs, guides, and troubleshooting tips in our [Support Page](#)

### Need more help?

[Contact Us](#) - We're here 24/7 to keep you connected